

QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

19-467C
239612

COMPANY NAME _____ Alternative Phone, Inc. _____

QUARTER / YEAR _____ 3rd _____ / _____ 2012 _____

	MONTH: JUL	AUG	SEP
Number of Customer Access Lines	48	46	49
New Service Applications Held over 30 Days	0	0	0
Trouble Reports / Access Line (%)	2/.04%	1/.02%	1/.02%
Customer Out of Service Clearing Times (%)	100	100	100
New Installs and Re-Installs Completed w/in 5 Days (%)	100	100	100
Commitments Fulfilled (%)	100	100	100
Number of Lifeline Customers	41	39	42

Comments / Explanations: _____

RECEIVED

PSC SC
MAIL / DMS

Preparer's Name: _____ ROBERT HIPKE _____

Phone and Email: _____ 352-387-1112 / roberth@alternativephone.com _____

2012 Qtr 2 Cert.# L-0194

Mail completed form to:

Office of Regulatory Staff
Telecommunications Department
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Columbia, SC 29201

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